Hauppauge Public Library

2021-2024 Strategic Plan

The mission of the Library was reaffirmed by the Board of Trustees in June 2021. It states.

"The Hauppauge Public Library strives to meet the educational, informational and entertainment needs of the residents of the Islip Town portion of the Hauppauge School District. The library meets these needs by providing popular materials and high interest services, in a variety of formats, on a wide array of topics of both general and specific interest to community residents."

The vision for the Library was written in January 2019 and is hoping that "The Hauppauge Public Library will be recognized as a Star Library amongst its peers."

The Libraries values are expressed in its service standards. These were reviewed by the Board of Trustees in June 2021.

- 1) Safety First the objective of the Library is for its guests to be and feel safe, secure and included (as individuals and for their families) when they visit and use the library's services.
- 2) Privacy and Respect our guests must feel confident that their privacy will be maintained and that their concerns and beliefs will be respected.
- 3) Courtesy each of our guests should be treated like a VIP, a very important and very individual person.
- 4) Accuracy the library will always strive to provide Guests with the most accurate answer to their inquiry. This does not insure an immediate response but it does help insure the right one.

The strategic priorities of the Library are the following:

- 1) Help the community with creating the "place" of Hauppauge.
- 2) Support students of all ages.
- 3) Showcase, respect and reflect the culture of our community.

The Library will take use the first quarter of 2022 to develop goals to help achieve the strategic priorities outlined above.