



Free streaming digital videos, eBooks, music & audiobooks on your smartphone, tablet or computer!

## **Getting Started**

- You'll need your Hauppauge Public Library card & a computer or device with an internet connection (data rates may apply when streaming to a smartphone or device).
- It's easy to start using hoopla digital. Set-up instructions depend on how you'll be using the service.
- Streaming digital videos, music and audiobooks requires an internet connection. Data rates may apply on mobile devices – we suggest using a Wi-Fi connection.

### **Using a personal computer (Windows or Mac)**

1. Go to [hoopladigital.com](http://hoopladigital.com)
2. Click "Sign Up" (top right) and create an account with your email address & library card number. Create a password. Select "Hauppauge Public Library." You do not need to enter a Pin.
3. Hoopla digital is compatible with personal computers that use Internet Explorer 8 & above, Chrome, Firefox 8 & above, and Safari. First-time users will need to install the Widevine plug-in. You will be prompted to install this free program.

### **Using a tablet, smartphone or mobile device (iPad, iPhone, iPod Touch, Android phone or tablet)**

1. Go to Apple App or Google Play store to download the free hoopla digital app.
2. Click "Sign Up" (top right) and create an account with your email address & library card number. Create a password. Select "Hauppauge Public Library." You do not need to enter a PIN.
3. You can use the app to stream videos, audiobooks and music.

### **Browse & Check Out**

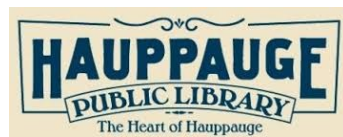
- Browse or use the search box to find a feature-length movie, television show, full-length album or audiobook of your choice. When you find a title, click "Borrow."
- Each cardholder can check out up to 12 titles per month.
- There are never any waiting lists. See a title and check it out!

## Checkout Periods

- Movies, TV Shows & Videos: 72 hours (3 days)
- Music albums: 1 week (7 days)
- Audiobooks: 3 weeks (21 days)
- eBooks: 3 weeks (21 days)

## Frequently Asked Questions

- **How many titles can I check out?** You can check out up to 12 titles per month (any mix of movies, music or audiobooks). Counter resets on the 1st of the month.
- **How do I know how many titles I have left this month to check out?** On a computer: Click on your email address (top right). Under Account Notes, you'll see items borrowed this month and number of remaining items. Android app: Settings > Account Notes > Monthly Usage. Apple app: Settings > Lending History.
- **Do I have to return my titles? Are there overdue fines?** Don't worry about overdue fines. At the end of your checkout period, the item is returned automatically and you won't be able to play it.
- **Can I view titles offline?** With the Apple or Android apps, you can temporarily download titles to view offline. If you watch on a computer, you'll need an internet connection for the entire performance.
- **Does Hoopla work on the Kindle Fire, Xbox 360, PS3, Roku or Chromecast?** Hoopla supports Chromecast on iOS and Android. Hoopla is also working on increasing compatibility with more devices - check back for updates.



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